New York Education Law Section 2-d Addendum

This New York Education Law Section 2-d Addendum (this "Addendum") is entered into by and between Henry Johnson Charter School (the "District") and Zearn, Inc. ("Vendor") effective as of 10/1/2020. The District on the one hand, and Vendor on the other hand, agree that they shall be bound by the Zearn School Account & On-Demand PD Agreement, which incorporates Zearn General Terms of Use (including the Privacy Policy and Additional Terms of Use for Schools referenced therein) found https://about.zearn.org/terms (collectively, the "*Terms*"). This Addendum supplements the Terms, and is hereby incorporated by reference therein, and is being entered into by the parties to ensure that the Terms conform to the requirements of New York Education Law Section 2-d and Section 121.1 of the Regulations of the Commissioner of Education (collectively, "*NY* 2-*d*"). In the event of a direct conflict between this Addendum and the Terms, this Addendum shall control. For the sake of clarity, except where prohibited by applicable law, any limitations on liability set forth in the Terms shall apply to this Addendum. The Terms and this Addendum shall collectively be referred to herein as the "Agreement."

1. <u>Definitions</u>. As used herein, "*Protected Data*" means Student Data (as defined in NY 2-d) and/or Teacher or Principal Data (as defined in NY 2-d). All other capitalized terms used herein shall have the meanings given to them in NY 2-d.

2. Vendor's Obligations and Confidentiality.

(a) Vendor acknowledges that the Protected Data it receives pursuant to the Agreement originates from the District and that as between the parties, such Protected Data belongs to and is under the control of the District.

(b) Vendor will maintain the confidentiality of the Protected Data it receives in accordance with federal and state law (including NY 2-d) and the District's policy on data security and privacy (a copy of which has been, or will be, provided to the Vendor by the District).

(c) Vendor will not sell Personally Identifiable Information nor use or Disclose it for any Marketing or Commercial Purpose or facilitate its use or Disclosure by any other party for any Marketing or Commercial Purpose or permit another party to do so.

(d) Vendor will limit internal access to Education Records to those individuals that are determined to have legitimate educational interests within the meaning of NY 2-d and the Family Educational Rights and Privacy Act (FERPA). Vendor will limit internal access to Personally Identifiable Information to only those employees, third-party service providers, or subcontractors that need access to provide the contracted services.

(e) Vendor will not use Education Records or Personally Identifiable Information for any other purposes than those explicitly authorized in the Agreement.

(f) Except for authorized representatives of Vendor such as a subcontractor, thirdparty service provider, or assignee to the extent they are carrying out the Agreement and in compliance with state and federal law, regulations, and the Agreement, Vendor will not Disclose any Personally Identifiable Information to any other party unless: (i) the disclosure is consistent with the features and functionality of the contracted services being provided to the District or is otherwise directed or authorized by the District; (ii) the Parent or Eligible Student has provided prior written consent; or (ii) the disclosure is required by statute or court order and Vendor provides a notice of the Disclosure to the District no later than the time the Personally Identifiable Information is Disclosed, unless providing notice of the Disclosure is expressly prohibited by the statute or court order.

(g) Vendor shall maintain reasonable administrative, technical, and physical safeguards to protect the security, confidentiality, and integrity of Personally Identifiable Information in its custody. Vendor's safeguards, technologies, and practices will align with the NIST Cybersecurity Framework. Any Protected Data that Vendor receives will be stored on systems maintained by Vendor, or by a subcontractor under the direct control of Vendor, in a secure data center facility located within the United States.

(h) Vendor will protect Personally Identifiable Information in its custody while in motion or at rest, using an encryption technology or methodology that complies with the requirements of NY 2-d.

(i) Vendor and its assignees who have access to Protected Data have received or will receive training on the federal and state law governing confidentiality of such Protected Data prior to receiving access.

3. <u>Deletion or Disposition of Protected Data Upon Termination</u>. Within thirty (30) days of the expiration of the Terms without renewal, or termination of the Terms prior to their expiration, Vendor will securely delete or otherwise destroy any and all Protected Data remaining in the possession of Vendor and instruct any of its subcontractors or other authorized persons or entities to whom it has Disclosed Protected Data to securely delete or otherwise destroy any and all Protected Data in their possession. Upon request, Vendor will provide the District with a certification from an appropriate officer that these requirements have been satisfied in full.

4. <u>Data Security and Privacy Plan</u>. Vendor will maintain a Data Security and Privacy Plan that complies with the requirements set forth in NY 2-d (the "*Vendor Plan*"), which Vendor Plan is attached as Exhibit A hereto.

5. <u>Subcontractors</u>. In the event that Vendor engages subcontractors, third-party service providers, or other authorized persons or entities to perform one or more of its obligations under the Agreement (including subcontracting hosting of the Protected Data to a hosting service provider), it will require those subcontractors, third-party service providers, or other authorized persons or entities to whom it will Disclose the Protected Data to execute legally binding agreements providing for levels of security and confidentiality no less stringent than the data protection, privacy, and security obligations required of Vendor in this Addendum. Vendor shall remain responsible for compliance with its obligations under the Agreement and will be liable to the District for the acts and omissions of any subcontractor, third-party service provider, or other person or entity to whom Vendor has disclosed or permitted to access Protected Data as if they were the acts and omissions of the Vendor.

6. <u>Notification of Breach and Unauthorized Release.</u>

(a) Vendor shall promptly notify the District of any breach of security resulting in a Breach or Unauthorized Release of Protected Data by Vendor or its assignees (an "Incident") in the most expedient way possible and without unreasonable delay, but no more than seven (7) calendar days after the discovery of such Incident. Such required notifications shall be clear, concise, use language that is plain and easy to understand, and to the extent available, include: a brief description of the Incident; the dates of the Incident and the date of discovery, if known; a description of the types of Protected Data affected; an estimate of the number of records affected; a brief description of Vendor's investigation or plan to investigate; and contact information for representatives who can assist Parents or Eligible Students that have additional questions. Vendor will provide such notification to the District by contacting Emily Wager, Data Protection Officer directly by email at ewager@henryjohnsoncs.org or by calling (518)432-4300 x 211.

(b) Vendor will cooperate with the District and law enforcement to protect the integrity of investigations into the Incident.

(c) Where an Incident is attributable to Vendor, Vendor shall pay or promptly reimburse the District for the full cost of any notifications required to be given by the District under NY 2-d to affected Parents, Eligible Students, teachers, and/or principals.

(d) Vendor acknowledges that upon initial notification from Vendor, the District, as the Educational Agency with which Vendor contracts, has an obligation under NY 2-d to in turn notify the Chief Privacy Officer in the New York State Education Department ("*CPO*"). Vendor agrees not to provide this notification to the CPO directly unless requested by the District or otherwise required by law. In the event the CPO contacts Vendor directly or requests more information from Vendor regarding the Incident after having been initially informed of the Incident by the District, Vendor will promptly inform the Data Protection Officer listed in subsection (a) above or his/her designee.

7. <u>Parents Bill of Rights</u>. The parties agree that the District's Parents' Bill of Rights for Data Privacy and Security attached hereto as Exhibit B, and the Parents' Bill of Rights for Data Privacy and Security: Supplemental Information attached hereto as Exhibit C, are incorporated as part of this Addendum. IN WITNESS OF THE FOREGOING, the duly authorized representatives of the parties have signed this Addendum as of the date set forth above.

Zearn, Inc.

Henry Johnson Charter School

By: Lia M. Brooks

Name: Lia M. Brooks Title: Legal Director

By: 🔄

Name:Dustin MitchellTitle:Head of School

EXHIBIT A

Zearn Data Security and Privacy Plan

Zearn's Privacy Policy https://about.zearn.org/privacy

EXHIBIT B District's Parents' Bill of Rights

The Henry Johnson Charter School's Parent's Bill of Right can be located on the Henry Johnson Charter School's website at <u>http://www.henryjohnsoncs.org/wp-</u> <u>content/uploads/2020/10/Parents-Bill-of-Rights.pdf</u>

Exhibit C

Parents' Bill of Rights for Data Privacy and Security: Supplemental Information

Third Party Contractor: Zearn the "*third-party contractor*") Educational Agency: Henry Johnson Charter School (the "*District*")

New York Education Law §2-d requires educational agencies to make a Parents' Bill of Rights for Data Privacy and Security available to the public, along with additional information concerning agreements with third-party contractors under which personally identifiable student information and certain teacher and principal information (referred to herein as "*student data or teacher or principal data*") is disclosed. The terms used herein shall have the meanings given to them in New York Education Law §2-d and its implementing regulations. In accordance with these provisions, it is necessary for the third-party contractor to provide the following information to the District.

(1) The exclusive purposes for which the student data or teacher or principal data will be used:

The student data or teacher or principal data received by the third-party contractor will be used only to perform the third-party contractor's obligations pursuant to its agreement with the District and for no other purpose.

(2) How the third-party contractor will ensure that the subcontractors, or other authorized persons or entities to whom the third-party contractor will disclose the student data or teacher or principal data, if any, will abide by all applicable data protection and security requirements, including those outlined in applicable state and federal laws and regulations:

The third-party contractor limits access to student data or teacher or principal data only to those employees or trusted service providers who have a legitimate need to access such data in the performance of their duties or in connection with providing the third-party contractor's services to the District. The third-party contractor provides employee training on privacy and data security laws and best practices. To the extent that third-party contractor discloses student data or teacher or principal data to subcontractors or third-party service providers, it requires those subcontractors or third-party service providers, it requires those subcontractors or third-party service providers in the data protection, privacy, and security obligations imposed on the third-party contractor by applicable laws (including NY 2-d), and its contract with the District.

(3) The duration of the contract, including the contract's expiration date and a description of what will happen to the student data or teacher or principal data upon expiration of the contract or other written agreement:

The contract with the District expires on June 30, 2021, or when terminated in accordance with its terms. Within thirty (30) days of the expiration of the contract without renewal, or termination of the contract prior to its expiration, the third-party contractor will securely delete or otherwise destroy any and all student data or teacher or principal data remaining in the possession of the third-party contractors or other authorized persons or entities

to whom it has disclosed student data or teacher or principal data to securely delete or otherwise destroy any and all student data or teacher or principal data in their possession.

(4) If and how a parent, student, eligible student, teacher, or principal may challenge the accuracy of the student data or teacher or principal data that is collected:

A parent or eligible student may challenge the accuracy of the student data or teacher or principal data that is in the custody of the third-party contractor by contacting the student's District in accordance with the District's procedures for requesting amendment to educational records under FERPA. Teachers and principals may be able to challenge the accuracy of personally identifiable information provided to the third-party contractor by directing such requests to the District. The third-party contractor will work with the District in processing challenges to the accuracy of student data or teacher or principal data in the custody of the third-party contractor.

(5) Where the student data or teacher or principal data will be stored, described in such a manner as to protect data security, and the security protections taken to ensure such data will be protected and data security and privacy risks mitigated:

The third-party contractor stores its data in the United States and takes strong measures to keep data safe and secure. To protect student data or teacher or principal data stored in its servers, the third-party contractor maintains strict administrative, technical, and physical procedures that align with the NIST Cybersecurity Framework and may include, but are not necessarily limited to, disk encryption, file encryption, firewalls, password protection, and access controls.

(6) Address how the data will be protected using encryption while in motion and at rest:

The third-party contractor encrypts all student data or teacher or principal data in transit outside of its private network and at rest in its private network. The third-party contractor uses strong forms of cryptography that comply with the Advanced Encryption Standard (AES) with minimum of 128-bit key encryption.